To Valued Customers

May 2019
Hakko Electronics Co., Ltd.

MONITOUCH V9 series

Notes on revision of hardware version

We would like to thank you for choosing MONITOUCH V9 series.
Please be informed that the hardware version of the V9 series changed due to the alteration of the circuit board associated with changes in the components.
This new hardware requires upgrading of the OS which involves some handling consideration.
Below are the details for your perusal.

1. V9's hardware version
   Hardware version: f
   A running change from the shipment in May 2019 or later.

2. V9's OS version
   OS version: V3.50 (bundled in V-SFT-6 version 6.0.32.0)

3. Reason of revision in the hardware version and the OS version
   Alteration of the circuit board due to end of manufacture of some components
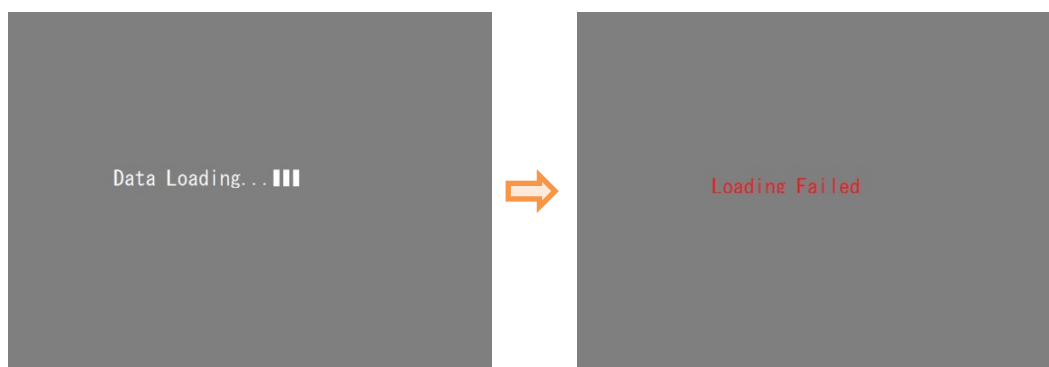
4. Combination of the hardware version and OS version

Hardware version	"a" to "e" (before the revision)	"f" or later (after the revision)
OS version	All versions	**V3.50 or later***
Program version	All versions	
Driver version	All versions	

$*$ The OS versions which do not support hardware version "f" or later (V1.00 to V3.4x) are not installable on the V9 of hardware version "f" or later.
Please use the OS V3.50 or later for the hardware version "f."
If installing on unsupported hardware is attempted, for example, installing the OS V3.40 on the V9 of hardware version "f", the following message will appear.
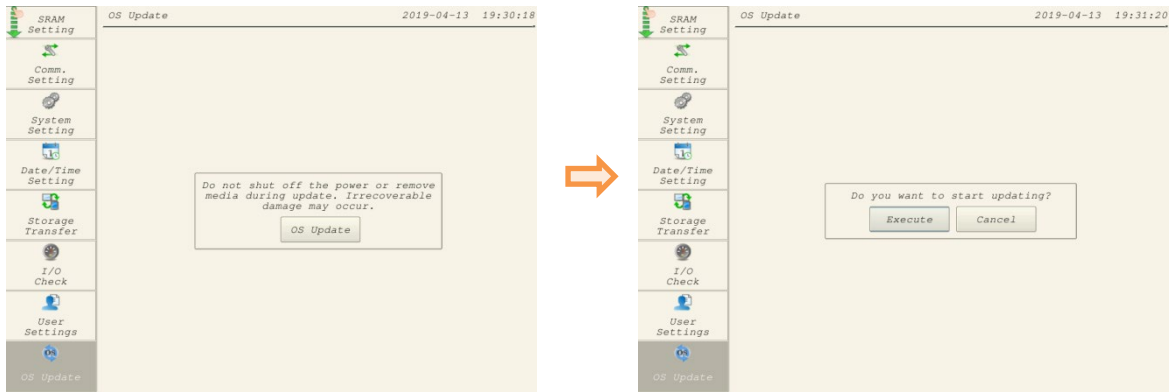
[Auto-upgrade]
After powering on, a message [Data loading] is prompted, followed by [Loading Failed].
None of the OS, the system program, or screen program will be updated.

Data Loading...▮▮▮ ⇨ Loading Failed

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[Manual upgrade]
Go to [OS Update] and press [Execute]. The V9 will give three short beeps.

When pressing [Cancel], you will see a message "The OS cannot be updated to this version."